



THE BIG SPLASH WATERPARK RULES

Lifeguards have the final authority on all safety issues!



No running in the pool or deck areas.

NO DIVING, pushing, dunking, horseplay, shoulder riding, handstands, excessive splashing or other inappropriate behavior.

No food, beverages, glass or hard plastic allowed near the water.

1. An adult must accompany children under twelve years of age at all times.
2. Proper bathing attire required in pools-gym shorts, tee shirts, cut-offs, are not allowed.
3. Do not enter the pool if you have a communicable disease or an open cut.
4. Bandages must be removed before entering the water.
5. Use of gum and tobacco products is prohibited in the waterpark.
6. Food and beverages may not be brought in from outside the waterpark. Food and beverages purchased at the concessions stand must remain in the dining areas.
7. Shower before entering the pool, after using the rest rooms, and after eating.
8. Children who are not toilet trained must wear an approved swim diaper that can be purchased at the concession stand.
9. Do not bring animals into the waterpark.
10. Floation devices are not allowed.
11. Squirt guns, balls and snorkels, and other toys are prohibited.
12. Know where your children are at all times. Monitoring your child/children is your responsibility even when a lifeguard is present.
13. Every two hours we ask your cooperation in exiting the pools while a ten-minute safety break is conducted. Exact times will be announced.
14. Waterpark rules will be strictly enforced to insure a safe and enjoyable experience for all guests. You will be asked to leave the waterpark without a refund if you do not comply with the safety rules.

PLUNGE POOL AND SLIDE RULES

Riders must be 42 inches tall to use the plunge pool slides

1. Follow the instructions of the attendant.
2. Riders must go down one-at-a-time.
3. Riders must go down the slide feet first lying on their back without a tube or sitting on the tube with legs over the front of the tube.
4. No standing, kneeling, rotating or stopping in the slide.
5. No one is allowed to catch a rider at the bottom of the slide except the lifeguard stationed in the plunge pool.
6. Swimmers must move immediately out of the plunge pool.
7. No running, jumping, pushing or horseplay on the stairs, landings, rope bridges or slides is allowed.
8. Do not use the slide while under the influence of alcohol or prescription drugs.

WHIRLPOOL RULES

No children under the age of 12 are allowed in the whirlpool. Exposure to the whirlpool in excess of 15 minutes is not recommended.

1. An adult must accompany children under twelve years of age at all times.
2. Elderly persons and persons with heart disease, diabetes, high or low blood pressure should not enter the whirlpool.
3. Pregnant women should consult their physician regarding use of whirlpool.
4. Lengthy exposure may be hazardous to your health and may result in nausea, dizziness or fainting.
5. Do not use the whirlpool while under the influence of alcohol or prescription drugs.

GUEST CODE OF CONDUCT

Our goal is to insure an outstanding guest experience for everyone enjoying The Big Splash Waterpark. Please read Waterpark rules and guest code of conduct so you have a full understanding of the policies, procedures and rules of the Big Splash Waterpark.

1. Guests enjoying the waterpark are expected to comply with all waterpark rules and regulations.
2. All guests entering the Waterpark to swim, play, or to *sit and watch* must purchase and wear wristbands. Wristbands will be issued at the admissions desk.
3. Wristbands are color-coded and reflect your departure date.
4. One wristband will be issued per person. If you lose your wristband you will be charged the day rate for a new one. If you cut the wristband off before your departure day, you will need to bring it to the admissions desk to exchange it for a new one.
5. **A height minimum of 42 inches is required to use the body and tube slides.**
6. **No outside food or beverage may enter the Waterpark.**
7. Swim diapers are required. Children who are not toilet trained or who may become over excited and have difficulty getting to the restroom in time to prevent an accident must wear a swim diaper. Swim diapers may be purchased at the admissions counter.
8. Children under the age of 12 must be accompanied by an adult at all times and will not be issued a wristband without adult accompaniment.
9. No refunds will be issued due to any pool closures that are out of our control.
10. Lifeguards will have the final authority on all safety issues.
11. Every two hours we ask your cooperation in exiting the pools while a ten-minute safety break is conducted. Exact times will be announced.
12. Proper bathing attire is required in the waterpark (no jean, cutoffs, etc.)
13. Hotel guests using the waterpark must wear proper attire, including footwear, in all public areas of the hotel.
14. No water socks or water wings are allowed on any of the slides.
15. You will be asked to leave the Waterpark without a refund if you do not comply with the rules.
16. All of our pools are chlorinated and are in accordance with State requirements. They are monitored several times a day to keep levels of all chemicals within safe mandated limits. Please note that Arrowwood is not responsible for any discoloration to any garment, nor is Arrowwood responsible for any rash that may occur due to periods of exposure in our pools.
17. No personal tubes or toys are allowed in the pool area or in the pools.

WAIVER

I hereby for myself and heirs, executors and administrators waive and release all rights and claims for damages I may have against Arrowwood Resort and its agents, owners, representatives, successors and assigns for any and all injuries suffered you me in connections with any participation in all programs.

I have read and fully understand all policies, rules and regulations of the Waterpark, and I will comply with them for the entire length of my stay.

Name _____ **Room #** _____
(Please Print)

Signature _____ **Date** _____